

Homestay Handbook

Welcome and introduction from the guardianship organization

I am Guardians' Director, Anna Huan Gao, is the official guardian to all students under Burton Education care.

Burton Education will provide guardianship services. Home stay family will act as part of our team. We will work together make student have safely and happily study journey.

I am on call 24 hours every day to help you with any difficulties or problems that may arise.0044 7917150358 also available on WhatsApp and Wechat.

Should you request this handbook or any other handbook such as student handbook and parent handbook, you can email me anna@burtonic.co.uk or wechat/ whats app 07917150358 to get an electronic copy, or send us your address, we will send you the hardcopy. All the policy is available on company website as [www. Burtonic.co.uk](http://www.Burtonic.co.uk)

Contact Details

There will be times that you need to contact us. We are always here to assist you with any questions or concerns that you may have. You can contact in the following ways:

General enquiries	
Telephone (office hours 9:00—17:30)	0044-02039621368
Email	anna@burtonic.co.uk
WeChat/ WhatsApp	07917150358
Emergencies 24/7	
Telephone	07917150358
Safeguarding concerns	
Designated safeguarding Lead <i>anna Gao</i>	07917150358
Contact Details for the Local Safeguarding Partners (LSP)	Barking & Dagenham Safeguarding Children Partnership Barking Town Hall, 1 Town Square, Barking, IG11 7LU tel: 0208 227 3578 web: https://bdsafeguarding.org/
Contact Details for the Local Area Designated Officer (LADO)	020 7641 7668

The role of guardian, Homestay

Role of Guardian

It is recommended that students who study in boarding schools and whose parents resign abroad should have an Educational Guardian.

Who is Educational Guardian?

Anna Gao, Director of Burton Education, will be nominated and registered with school as student Educational Guardian. She will handle all communication between student, school and host family.

Anna Gao is an experienced Educational Guardian. Over the past 3 years she has been focusing on school placement and guardianship and established close connections with many boarding schools. She works with a team of host families, and between them they have an extensive knowledge of boarding schools and guardianship.

Burton Education's personnel will ensure all necessary arrangements are in place for students, and confirmations sent to all parties, including student parents', school and homestay. Homestay family will have regular contact with Burton Education by emails and phone calls.

Anna Gao will visit host family where the students will be staying; we inspect and re-inspect homestay regularly.

Role of homestay

Burton Education is experienced in selecting host families for international students attending boarding schools.

We take great care to ensure that our students will be placed with somewhere they will feel at home and are treated as a member of the family. We ask our host families to include our students into outings and activities, and treat him or her as a member of their family. We explain to our students what to expect from host families. Relations between students and host families are a very important part of their life in the UK. Students in our guardianship are placed with specially selected host families whom we know personally and have undergone DBS security checks.

During the times that you are hosting, your responsibilities are to protect, care for and provide full board and lodging for your student on a day-to-day basis.

The overall guardianship responsibility remains with Burton Education, whom you should contact whenever a situation arises in which you are uncertain as to the appropriate action to take. Unforeseen occurrences, such as hospitalization, unexplained student absences or other situations affecting student safety, should be reported to Burton Education immediately. Specifically, should a student we have booked in with you, not arrive within 1 hour of when you are expecting them, it is your duty to advise us of this matter and we will follow up.

Host families are not allowed to contact schools or parents, all communications should be conducted via Burton Education.

About student

Your visitor will normally be attending a private boarding school in the UK. Many of these schools offer fixed "Exeat" weekends in addition to the normal half-term holidays. During these periods, the boarding houses close giving staff and students a break, and the students are required to have alternative accommodation arrangements.

When your student first arrives at your home it is important to be welcoming and understanding, as staying in an unfamiliar environment can be an anxious time for a young person. So although students will sometimes spend time in their room working or playing, access to your living areas to watch TV, chat with your family or relax is invaluable. We always ask our hosts try to include our students within the routines of your family as possible and provide a homely environment.

Level of English

A student's command of English may at first be limited and initially they may not communicate with you very much. Imagine yourself in the students' situation! Please treat your student, as you would wish your

own children to be treated if they were staying with a host family, and hosting will be a rewarding experience. Most students are interested in the host family they are staying with and like to chat about experiences in their own country and here. It is good to involve them in helping you around the house, perhaps asking them to set the table, calling other students or family members to the table, make tea or coffee for everyone etc. Take them on a few of the following family activities: cinema visit, visit to town center, supermarket or local shopping center, swimming, cooking.

Don't worry if the students want to spend some time 'chilling out', lying or playing computer games. School life can be very busy, and some relaxation time is often what is needed.

Cultural & Religious Differences

As a host family you may find that the most difficult part of hosting a student will be resolving cultural differences. Knowing a little about some of these cultural differences may help you identify a misunderstanding before it becomes a problem.

Here are some of the cultural differences we hear about most often:

Some students find it difficult to accept the control and supervision of their host family. Students may not understand that the new country not always is a safe place, and that it is important you know where they are at all times. You may need to talk together about why it is important for you and your family to know where our student is and with whom. Express your thoughts and concerns clearly and openly. Discipline can also differ from culture to culture. Share your family's disciplinary standards with our student and so student understands all of your house rules. We give our students guidelines on what is acceptable in the UK compared to their culture.

Religious differences:

As we all know, the topic of religion can be sensitive and sometimes controversial. Naturally you might have different views and your student may not wish to follow your religious practices and activities. We ask that you respect their beliefs and religious preferences. These differences, when discussed in a positive manner, can contribute significantly to the student experience. You will see their religion listed on their profile

House Pets

Many British households' own pets. Different culture's view pets in many different ways. Some culture's view pets are people's best friend like a dog. Some cultures fear cats, as being superstitious links to the unknown. Do not be insulted if your student shows genuine fear or discomfort to be around the family pets. Quite often it just takes time and patience for the student to adjust. If you have any concerns either before or during your student's homestay, please do not hesitate to contact us.

Your responsibilities as Host Family

During the times that you are hosting, your responsibilities are to protect, care for and provide full board and lodging for your student on a day-to-day basis. Please exercise the same level of care as a responsible parent – 'in loco parentis'. The overall guardianship responsibility remains with Burton Education, whom you should contact whenever a situation arises in which you are uncertain as to the appropriate action to take. Untoward occurrences, such as hospitalization, unexplained student absences or other situations effecting student safety, should be reported to Burton Education immediately. Specifically, should a student we have booked in with you, not arrive within 1 hour of when you are expecting them, it is your duty to advise us of this matter and we will follow up. Host families are not allowed to contact schools or parents, all communications should be conducted via Burton Education.

If homestay have any changes should inform Burton education. These including house or apartment building change or rebuilt, the family member moves out or the floor change lay out.

Responsibilities during a pandemic

Pandemics can cause major disruption to travel and schooling. It is important in such events that homestay and Burton Education takes advice from the government, Public Health England and the World Health Organisation. AEGIS also provides guidance for members to follow. This is regularly updated as a situation develops. Usually, in a pandemic it is important to restrict movement so as not to spread the disease further.

That means boarding school students would usually remain at school. In the event of a pandemic Covid may not be able to offer homestay accommodation for your child as this could place students, homestay families and the wider community at risk. Burton Education will work with you to find flights to home countries where required. Burton Education will work with schools to meet students' needs during a pandemic. This could be by helping to support students to learn remotely as directed by the school.

What Student can expect from Host Family

Bedroom

Each student should have his or her own room or share with someone of a similar age and of the same sex if their parents give the consent. The students should be provided with a comfortable bed, wardrobe, drawers and a study desk or a table with a lamp and a chair, Internet access for daytime use will be also required.

Burton Educations needs to be aware of all students' sleeping arrangements in your house, so please confirm these to us, particularly if there are students from alternative organisations. There could only be a maximum total of three students in a Host Family, so if we are not aware of any others you have booked in, please inform us when overall numbers will be greater than three.

Meals

If the student has any food allergies or religious considerations with food types, we will inform you about these particularities prior to his or her arrival.

Breakfast must consist of:

Various cereals with milk,

Toast with butter and jam to be made available,

Fruit juice and a choice of tea, coffee, hot chocolate. However, many students would greatly appreciate a traditional English cooked breakfast on weekends.

Lunch can be:

A light meal, soup and bread, or sandwiches,

But a jacket potato, cheese on toast, or maybe pasta or noodles could be offered as an alternative, with some salad, fruit or a yoghurt, etc.

Evening meal must consist of:

Meat or fish with potatoes or rice or pasta and vegetables,

Hot or cold dessert or fruit and/or cheese,

Bread or similar should be available if requested,

Cold water, tea, coffee, hot chocolate.

Snacks, something like biscuit or cake or some fruit should be available.

A hot drink and a biscuit before going to bed would be appreciated, especially if the dinner is early. Table manners and food preferences vary from culture to culture. Ask the student if there are any foods he or she likes or dislikes.

Some cultures chew with their mouths open. Some cultures do not use verbal manners as part of their everyday conversation. To help them fit in it might be helpful to teach your student a few courtesy phrases such as, "Please pass the..." or "Thank you for the..."

At first, participation in mealtime conversations may be limited as speaking English can be stressful, as well as, some cultures do not encourage conversations during meals.

Bathroom

Discuss suitable times for students to use the bathroom, and make sure your student knows how to use the shower, toilet facilities, and where to put any rubbish. You may also suggest a maximum time for a shower,

e.g. 10 minutes. Ask them to leave the bathroom clean and tidy. Ideally, students should have access to a bathroom, which is not shared with any adult member of the host family. Bathroom should have a bathroom door lock fitted.

Internet Access

Students expect access to an Internet connection, preferably wireless. The Internet is an essential and cost effective way for students to keep in touch with friends and family and may also be required for homework. However, we would advise that you suggest a time limit be set and informed. Please read a relevant section in our Safeguarding Policy about Internet Access. Students should not need to use your telephone landline, although some have prepayment cards to ring home to their parents. They should always ask for your permission.

Laundry

Particularly over a half term, students will have some laundry. Please let your student know where they can put their laundry and the days that you use your machine.

[Guidance on the AEGIS Basic Homestay Checklist](#)

Host family responsibilities:

Always respect the rights, religion and culture of the student.

The host family should respect the student's religious beliefs, rights and cultural differences, and student should respect theirs. Host families may invite students to attend worship services as part of the cultural experience, but students are not required to participate.

We ask that all homestays respect the students' own culture, values and background and be mindful that there will be some differences in the way students approach everyday life, such as when greeting others or whilst eating. Likewise, the students may have a different religious belief to the homestay. Again, we ask that you are respectful of any differences.

Ensure the collecting and returning of the student from and to school in accordance with the school timetable at half terms and exeat weekends, as agreed.

Burton Education provides all host families and drivers with the time for collection of each student, as stated by the school. If there are any changes in the school timetable, Burton Education will contact host families immediately.

Not release care of the student without the relevant prior agreement.

Host families are not allowed to release care of the student unless they receive the consent of students' parents along with permission from those people the student will be staying with and all arrangements are discussed in advance with Burton Education.

Exercise the same caution as a responsible parent in allowing a student to stay somewhere other than in the host family home.

Host families are not allowed to let the student go anywhere by themselves, unless they receive the consent of students' parents, along with permission from those people the student will be staying with and all arrangements are discussed in advance with Burton Education.

Keep in adequate contact with parents, the student, and the school as appropriate and as agreed.

Emergency contact details must be provided to all.

In emergency Host families should keep in touch with parents, students and schools as appropriate and as agreed. Burton Educations provides emergency contact details to each host family, student and parents (see Guidelines for host families, Student Handbook and Parent Handbook).

Care for the student in the home, as would a responsible and caring parent.

Host families sign the contract where they agree to look after and care for the student in the home, as would a responsible and caring parent.

When providing accommodation in the home, the host family should take day-to-day responsibility for the student while he/she is residing there, assimilating the student into the family as far as possible and being available and willing to receive a student into the home when necessary and as agreed.

Burton Education explains to host families that they should act as responsible parents would and make a student feel welcome in their house.

Be at home when the international student is there and providing suitable living and studying accommodation.

Burton Education ensures that host families are at home when their students are there by issuing clear guidance to them (see Homestay Handbook) and by contacting students directly.

Leave students at home alone

It is not acceptable to leave students under 14 at home unattended in any circumstance. Students above 14 can be left at home for a couple of hours if house is safe and secure.

Students going out in the local area or further afield

Host family can not allow students under 14 to go alone to local area such close by park or high street. Students above 14 can walk alone to the local park, high street or 2 miles further afield for 2-3 hours with mobile phone on. The host family can contact them anytime if necessary.

Not accept paying guests into the household, or be running a bed and breakfast, whilst providing hosting services in the home for an international student.

Host families are not allowed to accept paying guests into the household, or be running a bed and breakfast, whilst providing hosting services in the home for an international student according to the contract with Burton Education.

Provide a consistently good standard of accommodation and meals, where this is part of the arrangements made.

Burton Education ensures that host families provide consistently good standards of accommodation and meals to each student by issuing clear guidance to them.

Allow a representative of guardianship organization to inspect the suitability of the accommodation at least once a year.

All host families have to allow a representative of Burton Education to inspect the suitability of the accommodation at least once a year according to our policies and procedures.

Attend any relevant induction or other training offered by guardianship organization.

Burton Education ensures that all host families take Basic Awareness training in accordance with Designated Safeguarding Lead. The basic awareness training is renewed every 3 years, and Burton Education will provide an annual safeguarding update.

Ensure that adequate insurance arrangements are in place for home and Car and adequate attention to health and safety in the home.

During registration process for host families, Burton Education ensures that all of them have insurance for home and car. The car must have a valid MOT, and can be access of seatbelts, booster seats and etc. Each

host family pays attention to health and safety in their home. Compliance with this policy will be monitored through on-going supervision and periodic reviews.

Burton Education do not have day students and do not intend to have day students with homestays, as our expertise is based with providing care for boarding school students. However, if we were to decide to have a day student, we know that the Local Authority needs to be informed and private fostering needs to be arranged. We would ensure compliance with the Private Fostering legislation and report to the Local Authority as appropriate.

Students Code of Conduct

Burton Education students are expected to follow our Students Code of Conduct.

Positive behavior is expected of all our students during their stay with host families. Positive behavior is encouraged through Homestay Handbook and rules for guardianship students. Burton Education host families are setting the good examples and having procedures for responding to various situations.

Burton Education students should:

- Treat their host family and other pupils with respect. Treat host family home with respect.
- Follow instructions given by their host. Be honest.
- Not use offensive language.
- Dress appropriately at host family and on any excursions, visits and activities.

When you staying with hostfamily students should:

- Follow all rules set by their hosts and behave in a courteous, respectful and cooperative manner.
- Leave their bedroom and any facilities used in the home clean and tidy after use. Be respectful of the family by being quiet during the night when others are asleep.
- Respect the privacy of the host family and not enter any private areas of the house without their permission.
- If given parental permission to go out unaccompanied, give an approximate time they will be home, and always follow curfew times.
- You should not go to bed too late and be respectful of the family by being quiet during the night when people are sleeping. Please keep in contact with your host so they know what time to expect you home. If you are delayed – you must phone the host family immediately. If you are in serious difficulty, phone our emergency number and possibly call the police on 999.
- Students who have permission to go out on their own will be required to return to homestays by the following times:
 - Age 16- 18 return time 20:00
 - Age 14-15 return time 19:00
 - Age 11-13 must travel with someone over 18 return time 17:00

Burton Education suggests that student bedtimes should be as follows:

- Ages 11 and under 20:30
- Age 12 – 15 21:30
- Age 16- 18 22:00

Health and safety in the home:

- Let Burton Education know about their medical conditions and provide details of any medication they are taking while staying with host family.
- Use equipment in the home safely and in accordance with safety instructions given to them by their host.
- Tell their host family about any accidents or safety-related incidents. Tell their host family if they are injured or feeling unwell.
- Follow all fire and other home safety advice given to them by their host.

Burton Education students should:

- Pay attention to and follow welfare, health and safety instructions given by their host.
- Always carry a fully charged mobile phone, which is switched on, and respond to phone calls.
- Always carry their mobile phone with Burton Education emergency contact number stored in the phone. Behave in a good manner.

Discrimination

Burton Education will not tolerate discrimination in any form. Students should behave in a way that has a positive effect on others and not discriminatory on any grounds, including age, gender, race, nationality, culture, religion, pregnancy and maternity, sexuality, disability, health, ability, status and appearance.

Bullying

See also Burton Education Bullying Policy and Procedure.

Bullying, including Cyber-bullying, in any form will not be tolerated.

Use of the Internet and Mobile Electronic Devices

See also our online Safety Policy and Procedure.

Burton Education students under 18 years will be informed that network and Internet use on a homestay host's computer will be monitored.

Burton Education students should:

- Follow the guidance in Burton Education online safety policy.
- Be vigilant about their safety when using the Internet and, specifically, not provide personal details, contact information or images to, or arrange to meet, people unknown to them.
- Not photograph or video other guardianship students or hosts and their families without their consent.
- Not post images of Burton Education students or hosts and their families on the Internet without permission.
- Not access illegal material.
- Not download any file to the homestay host's computer without permission.

Not change the settings on the homestay host's computer without permission.

Alcohol and Illegal Substances

Burton Education students should not:

- Store, consume or be under the influence of alcohol in the host's home if they are under the age of

18years old.

- Purchase or consume alcohol in a public place or in licenced premises if under the age of 18 years. Store, solicit, purchase or use illegal substances (drugs) at any time.

Smoking

Burton Education students:

prohibits students from smoking whilst in their care. In the UK, it is illegal to buy cigarettes if you are under the age of 18.

- should not smoke anywhere in the host s home under the age of 18
- Purchase tobacco products if under the age of 18 years old is not allowed

Criminal Activity

Burton Education will not tolerate criminal activity in any form. UK Laws and Legislation will be covered in each guardianship student induction. Guardianship students must be aware that UK Laws will differ from the laws in their own countries.

Intimidation, Aggression and Violence

Burton Education will not tolerate intimidation, aggression and violence in any form. Any student breaking UK law, or persisting in serious anti-social behaviour, will be subject to Burton Education disciplinary procedures. In serious cases, Burton Education students may be asked to leave our guardianship program.

Our students are asked not go to bed too late and be respectful of the family by being quiet during the night when people are sleeping. Students are asked to keep in contact with their host and inform hosts what time to expect them home. If student is delayed, he or she must phone the host family immediately. If student are in serious difficulty, they are also advised to phone Burton Educations emergency number and possibly call the police on 999

Students are not allowed to do:

Staying away overnight from their host families, for instance, with their friends or relatives, unless Burton Education have already received specific permission, in writing, from students' parents.

Friends staying overnight – students must not have other friends to stay overnight unless they have contacted Burton Education for consent beforehand.

Having any friends of the **opposite sex** in their bedroom.

Using the **host family's phone or computer** without their permission.

Hair colour and body piercing are forbidden. Schools do not allow the students to colour their hair and students may not use hair dye in hosts' homes. Same rules apply for body piercing.

Smoking is not allowed at school or while staying with host families. UK law prohibits the sale of tobacco products to children under the age of 16. Our students are very much familiar about these rules but if you feel you should remind them while they are staying at your home, please do so.

Drugs: The use of all non-prescription drugs is illegal for anyone in the UK, selling or possessing drugs is against UK law. This means that students may only take medical drugs and medicines issued by their own doctor, hospital doctor or those that you can buy from the chemist without a prescription. Any incidents involving drugs should be reported to Burton Education immediately. Burton Education will contact parents and send back home any student using, selling or possessing drugs.

Alcohol: In UK students have to be 18 years of age to be able to buy and drink alcohol. These restrictions are one of the important rules laid down by UK boarding schools. Same rules apply while staying with host family.

If you, as a host family, have any concerns or questions, please contact Burton Education.

The Use of Restraint

Restraining a child is never acceptable. Corporal punishment is illegal and must never be used. Physical comfort or contact is not recommended for students in distress. If there is any form of physical restraint then the homestay must contact Burton Educations immediately to explain the circumstances.

Dealing with Homesickness

Most students will experience homesickness at some point during their stay, and this is not unusual. What you can do if your student experiences homesickness:

Encourage your student to become involved in activities with your family. This will help your student to be more active and take his or her mind off home and family and help them to make friends.

If your student misses food from home, help your student cook a traditional dish to share with your family.

Remember that if your student is sad, it is usually homesickness, not a reflection on your family or home.

Help your student by communicating and providing a warm, supportive environment.

You should notify Burton Educations if the student is encountering any exceptional problems such as anxieties about family matters or serious homesickness.

Each host family has to provide comfort to the student if in distress and to maintain safety and good order in the home. No corporal punishment must be used and any instance will be reported in accordance with Safeguarding and child protection policy and procedure.

There may be occasions where your student is upset. For example, the student may be homesick, unwell or experiencing pressure in their academic studies. In such incidences please do not comfort the student physically. It is inappropriate to hug a student as you may comfort your own child, however there are many things you can do to help:

- Listen to the student's concerns
- Offer comforting words and advice
- If you can speak the students' first language, this may help to calm the student
- Please do alert us to the problem and we will offer you support

What Host Family can expect from burton Education

Communications:

Arrangements regarding the student, school and transfer times will be confirmed to you in writing prior to arrival. We will visit your house each year and you can contact Burton Education at any time should you have any queries or concerns. We will make contact with you, as a host family, during our student's stay to check that both parties are happy with how the stay is going.

24 Hour support:

Burton Education is available to offer assistance and support, where necessary, for both the host family and the student. If you feel the student is having any problems please contact Burton Education straight away and we will do all we can to help and assist whenever necessary.

Payment:

Housekeeping Allowance: We have a standard rate per night, which will be clarified with you at the time of booking. We are able to confirm in advance, and in writing, the amount you will be paid for the student's stay.

Expenses: Burton Education will pay your mileage if you collect the student from school (currently 1.8p per mile). If the student has no pocket money we can also cover the cost of the student's entrance for activities such as swimming or cinema (to a maximum of £30, but please ring if in doubt). All claims should be supported by itemized receipts and sent to our office, as expenses are added to the parents' account. Payment is made direct to your bank, using the BACS system.

Contractual Arrangements:

Please note that due to the guardianship contractual arrangements between Burton Education and you, the Homestay family, as well as our contract with the students and their parents, all arrangements must be done through Burton Education Office. Burton Education and host family can terminate the contract with 6 months' notice.

Health and Safety.

Please make sure all electrical appliances in your home are safe, particularly in the student's room.

Smoke alarms and carbon monoxide detectors must be fitted in your home.

We ask all our host families to explain to the students basic escape routes, access to the outside doors, and the location of any necessary keys, which can be used in cases of emergency

Student Illness

In case of student illness or accident, take the same precautions as you would with your own child. If in doubt, your first course of action should be to contact your family doctor in the usual way. The student would have been registered with the NHS by the school. If the illness becomes more serious or hospitalization ensues, or treatment at your local A&E is necessary, you should immediately ring Burton Education's emergency number: 07917150358.

Mobile Phone Numbers.

Swap numbers, so they are known to all parties, as well as land line and any other useful contact numbers. As a host, you should at all times know where your visitor is and be able to contact him/her if required.

Household and Car Insurance.

Burton Education Ltd has Professional Liability and Indemnity Insurance, but host families must have household contents insurance. Standard policies include cover for accidental damage by visitors and third party liability insurance. Please inform your Insurer that you will have a student visitor in your home. Standard car insurance policies cover the holder for a minimum of third party claims whilst the car is being used for domestic, social and pleasure purposes, but not for business. If in doubt, you should consult your insurer.

Safeguarding and Child Protection.

At Burton Education we take our responsibility for our students very seriously and we have therefore implemented Safeguarding and Child Protection Policy setting guidelines that all our staff must follow to ensure that our students are protected from harm. Burton Education is committed to the protection of all children in its care. Our aim is to ensure at all times a caring and secure environment in which students feel safe, respected and valued. We have a policy of trust, openness and clear communication between students, schools, Burton Education personnel and our Homestay Families. Our students' welfare is our top priority.

Please read all relevant sections in our Safeguarding Policy:

Bullying including Cyber-bullying & E-Safety Guidelines.

Burton Education produced guidelines for students on how to deal with any bullying issues they or their friends may be facing. We are asking all our host families to familiarize themselves with these guidelines.

Safe Use of the Internet.

Burton Education produced guidelines for students and host families concerning safe use of the Internet. Please see more details in our Safeguarding Policy.

Prevent / Anti-radicalisation.

Burton Education has a suitable policy to cover the aspects of anti-radicalisation, it relates to all relevant points contained in the latest version of the government guidance; The Prevent Duty: for schools and childcare providers. And prevent Duty Guidance.

If you have any Safeguarding concerns, contact the DSL Designated safe guarding lead Mrs. Anna Gao on 07917150358

DBS check, training and updates:

As a Homestay family, you will be expected to protect the students that you host and you will be required to have a valid Disclosure and Barring Service (DBS) disclosure. Host will be required to complete online Basic Awareness Training (formerly Level 1 Safeguarding), and it need to be renewed every 3 years.

Burton Education is currently going through AEGIS application process.

As part of the application process we are required to inform our host families that they must co-operate when there is an inspection by AEGIS or any other statutory body. We informed our host families that a meeting with the host family and access to their accommodation at a pre-arranged time might be necessary. We kindly asked hosts to cooperate during the inspection and received their reassurance that we will be fully supported by hosts during the process of inspection.

Liability

Please note that the homestay provider and Burton Education will not be liable for any damage arising from conduct and/or behaviour of any student placed with the homestay by the guardianship organisation.